



Frank Zipfinger <frank.zipfinger@gmail.com>

SLOPES - Perisher end of season thanks - Sponars Chalet linen giveaway

SLOPES <slopes.au@gmail.com>
Bcc: frank.zipfinger@gmail.com

12 October 2020 at 15:38

Dear SLOPES Members and Associates

This email updates you regarding:

1. Perisher - end of season thanks

See attached the letter received from Perisher thanking SLOPES "for the valuable role ... played in enabling Perisher to operate successfully and safely this winter".

And set out below is the text of the SLOPES reply to the Perisher letter.

2. Sponars Chalet - Linen giveaway

SLOPES has been advised by Rosemary Marchant, the Owner of the historic Sponars Chalet (est'd 1909), as follows:

We've recently painted the rooms at Sponars and ordered new linen to match. The Doona covers we don't need any more are dark brown. I thought they would be good as back up stock up at Club lodges.

Available are:

- 29 Single Doona covers
- 20 Queen/King Doona Covers
- 60 single flat sheets
- 40 queen flat sheets
- 30 king flat sheets

All have been washed. See the representative photo attached.

Clubs interested are asked to contact Rosemary directly. Her details are:

Rosemary Marchant
 Owner
 P 6456 1111
 M 0416067759
 E rosemary@sponars.com.au
 W sponars.com.au
 Join Facebook Group
<https://bit.ly/2Kj3tre>

Regards

Frank Zipfinger
President
SLOPES

SLOPES END OF SEASON REPLY TO PERISHER

From: **Frank Zipfinger** <frank.zipfinger@gmail.com>
 Date: Wed, 7 Oct 2020 at 07:59
 Subject: Fwd: Thank you letter from Pete Brulisauer - Season 2020
 To: Brulisauer, Peter <pete.brulisauer@perisher.com.au>

Dear Peter

Thanks for this letter and your acknowledgements and words of appreciation.

It has been a challenging and grinding season.

In the result things worked out surprisingly well given how badly things looked back in March/April!

Huge thanks are due to you too - and to all your Perisher team.

Communication and cooperation were critical elements needed this year.

The strength of the relationships built up over many years stood us in good stead.

Thanks for all your hard work and for so promptly responding to the many queries and comments from SLOPES and our Clubs over the months.

And for being as open as you could be on the many difficult issues we all faced on the way through.

Hopefully, next year we can return to 'normal'.

Thanks

Regards

Frank Zipfinger
President
SLOPES

2 attachments



Sponars Chalet.png
249K

 **Frank Zipfinger - Thank you letter Season 2020 - 2 October 2020.pdf**
71K



2 October 2020

Mr Frank Zipfinger
President
SLOPES
1 Arthur Street
KILLARA NSW 2071

Email: frank.zipfinger@gmail.com

Dear Frank

I write to acknowledge and thank you for the valuable role SLOPES has played in enabling Perisher to operate successfully and safely this winter.

During season 2020, we witnessed a number of challenges including the development of a COVID Safe Operating Plan and adhering to that plan, the later than usual opening on 24 June; the loss of an important market with the Queensland border closure on 5 August; and the lowest early snow conditions in 20 years.

However, despite these challenges, Perisher has been very fortunate to operate successfully and safely over the entire season. Our guests on the whole understood and reacted well to the change in capacity arrangements this year.

I very much appreciate SLOPES's contribution to our safe and successful operation, especially your leadership role and diligent work by communicating to members the importance for local businesses to become COVID safe. Ensuring that the Snowy Mountains Region as a whole was seen as a safe tourism destination provided confidence to the NSW Government to grant approval for NSW resorts to open for season 2020.

Thank you again for all your hard work this season.

Yours sincerely

Pete Brulisauer
SVP & Chief Operating Officer - Australia and Perisher